

Attention Ministry of Information and Communications Technology

Subject Bitstream ADSL Service Offer

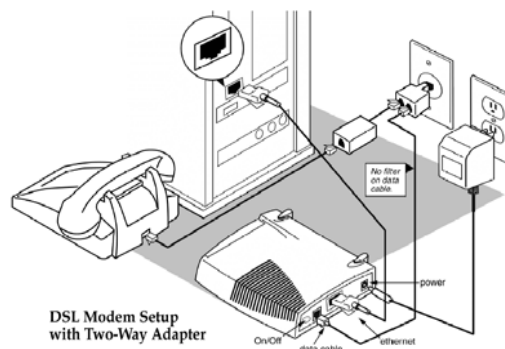
We thank you for this opportunity to present to your esteemed selves our Bitstream ADSL Service offering. Stream® has left no stone unturned over the last few years putting together it's network services platform (vCPE) giving Stream® the ability to deliver the best of class network services to its clients.

What is ADSL?

ADSL is a broadband Internet access service that uses your existing phone line to deliver a high speed Internet connectivity, many times faster than a 56k modem. Technically speaking, your data traffic and normal telephone signals are split into different frequency ranges, allowing both to be transmitted over a normal copper telephone wire. This means that you can use you telephone or fax and access to the Internet at the same time.

What is Bitstream ADSL?

Bitstream ADSL is our name for the type of service available in the Hashimite Kingdom of Jordan, where we Stream® rent the subscriber the ADSL modem, in so eliminating any charges being placed on your phone bill.





Child Safe Internet*

This package allows you to browse the web, open applications such as MSN and Yahoo messenger, check your Hotmail, Yahoo Mail, Gmail accounts and have controlled access to the Internet using our Content Filter. Any web content category or site can be allowed or blocked, and you are always in full control of network access. Parents at home will rest assured that the content that their kids are viewing is safe, and can be tailored by them to suite their child's needs. This is by far the safest unattended Internet access you can provide.

This package is only available to Home ADSL users as classified by JTG.

Pricing Guide

All prices quoted are in Jordanian Dinars.

Child Safe Internet				
Speed	½ Annual	+Tax	Yearly	+Tax
512Kbps	79.95	86.35	143.91	155.42
1Mbps	119.95	129.55	215.91	233.18
2Mbps	169.95	183.55	305.91	330.38
4Mbps	239.95	259.15	431.91	466.46
8Mbps	339.95	367.15	611.91	660.86

Benefits

These are common benefits that are enjoyed by all packages.

- **Unlimited Internet Usage.** We say, use but please don't abuse! Our unlimited Internet usage policy allows our users to enjoy the benefits of high speed high transfer Internet connectivity.
- Clean Safe Internet Access.
- **Real IP Address.** We provide you with a real IP address.
- Transparent SMTP (outbound email) redirection via anti-spam, anti-virus service.
- Available in 512Kbps, 1Mbps 2Mbps 4Mbps 8Mbps

The following pricing is applicable to all Bitstream ADSL Service offering to be paid to JTG. There is also an initial one-time ADSL line setup fee of 46.40 Jordanian Dinars for all new customers when requested. All prices are inclusive of TAX.



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Support

We at Stream® take our customer support very seriously. We are available 24 hours a day, 7 days a week for technical support issues. All other issues are covered during our working days (Sunday to Thursday) between the times of 8:30 AM to 5:30 PM.

Notes

- Stream® will be responsible for ensuring that the PSTN line is delivered to the customer premises and follow up with JTG.
- This offer is valid for one month from the date sent.
- Payment 100% upon signing the contract.